

INFORMATION FOR UNREPRESENTED CLAIMANT

Firstly, consider, “**can you be represented**”? Please check that your car insurance, home insurance or some credit cards, do not offer the service of legal assistance?

If proceeding, please be aware of the following key principles and the further detail listed below:

1. You should **not** engage this service if you are a registered patient within the NHS under the care for the same matter by Dr Adam Connor GMC 4327004. You should not engage a report if you are personally known to or have any business/financial link with the expert.
2. There is an up-front fee of £180 to produce a report. This covers the face-to-face consultation lasting 15-30 minutes and production of a report (expected within 2 weeks of the consultation date).
3. Cancellation of the appointment is refunded at 90% up to 1 week from the appointment and 50% if cancelled with less than 7 days' notice.
4. The face-to-face consultation aims to explore all proposed elements of the “claim”, particularly injuries (physical and mental) that are a direct cause of the collision. Additional claims such as employment loss, domestic loss and social losses must be stated at the consultation and where possible evidenced.
5. It is essential the claimant attends in person and provides photographic proof of their identification. If aged less than 18 yr they must attend with a parent, guardian or litigation friend who is not the defendant (was not driving the vehicle responsible for their injury).
6. The claimant or their advocate should offer information about ALL areas of the claim at the face-to-face consultation, as addition of further claim areas cannot be guaranteed after experts' consultation or may require a further consultation, at further cost.
7. The report will be received by email, password protected. It should be read and checked, and factual amendments can be requested up to 28 days after sending of the report. Factual corrections can be made twice during the 28

days period. Alterations after that time or additional corrections will attract a fee of £60. Addition of injuries or substantial information that requires a further face-to-face consultation will incur additional fees. The report will reflect the later addition/amendment of the detail and its justification.

8. It is essential that the claimant is open and wholly honest about the information they provide. Deliberate failure to give all relevant information or to give false information can lead the court to find a claimant as “wholly dishonest”. This suggests that if you are not open/honest about one aspect of your claim, the whole of your claim may be rejected. Any claimant found to have made a false claimant may be held liable for cost to the defendant.
9. The report will be constructed for the Court and will be limited to areas within the expertise of the engaged expert. If your injuries are more complex or indeterminate, it may be suggested you seek a report from a further expert.
10. The value of any award by the Court is based on the specific harms and effects experienced, their duration and magnitude. If unsure if something should be within the claim, discuss it and allow the expert to advise.
11. A claimed loss must be a direct consequence of the reported incident. It should be related in time (occur or start around the time of the incident) and be demonstrably linked to the index accident. If there is shared liability for an effect, it can still be reported and claimed but defining the proportion of the effect directly related to the index event.

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What to Expect at the Medical

The principal location for medicals is:

The Corner House

Rectory Road

Colwick

Nottingham

NG4 2DU

Remote/video consultations are not offered for this work.

Booking is via our portal www.acmedical.co.uk or by calling the booking line 07802850084 0115 6488985.

The Medical Expert is a male doctor – Dr Adam Connor, GMC list 4327004.

We need to demonstrate that they we examined the right person, so please bring identification with you to your appointment. Photographic ID is preferred however in order of preference you may provide any of the following:

- Passport
- Photo Driving Licence
- Original Birth Certificate

The appointment is usually the only opportunity to gather all the information required to complete your independent medical report; it will therefore help us if you provide us with information we need, along with the corresponding dates, about:

- Any previous incidents (even if a long time ago and even if not injured)
- Absence from work because of this incident
- Treatment you have received following this incident
- Previous medical history that is relevant to the incident being assessed
- Injuries relating to your incident.
- Only injuries that are discussed during your appointment will be included in the completed medical report

You can be accompanied to your appointment, but we will however require the full name and relationship of the person coming with you (unless they are a minor) because this information has to be recorded within your medical report.

The appointment is likely to last 15 to 30 minutes, but you should factor up to 60 minutes in case of clinic delay or if your injuries are complex. To ensure the information you give is recorded fully and accurately, we will use the computer throughout the appointment. Please be aware the appointment is likely to involve a physical examination, but removal of clothing is uncommon (beyond outside items such as coats). A female chaperone is always present for any sensitive examination observing scars or other marks where viewing is unavoidable (this is very rare).

We do not provide you with any specific medical treatment so it's important that you do not delay seeking help from your local healthcare services if you are experiencing difficulties.

We will prepare and supply your medical report within 14 days of the consultation and ask you to check it for factual omissions or errors. On approval (within 28 days) it will be uploaded to the OIC Portal for you.

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